

WORLD TRADE CENTER

911 FDNY TELEPHONE CALLS

September 11, 2001

AUDIO

FIRE Part 3

*©2006
City of New York.
All rights reserved.*

FDNY 911 Calls Transcript – Fire – Part 3 9-11-01

RECORDER: This is a continuation of citywide Job No. 1-44, originally recorded on Manhattan Master Tape 423 on September 11, 2001. The following will be a channel-by-channel search. Message 1 is a series of phone alarms received on Channel 3. The message commences at 0800 hours, 47 minutes and 4 seconds

DISPATCHER: Fire Department 408.

CALLER:

DISPATCHER: Okay.

CALLER:

DISPATCHER: Okay. All right. We're on the way.

[CALL ENDS AT 08:47:16]

[CALL BEGINS AT 08:47:16]

DISPATCHER: Fire Department 408.

CALLER:

DISPATCHER: Yeah, this is the Fire Department.

OPERATOR: This is PD. I just got a call. I guess the caller hung up.

DISPATCHER: Yeah.

OPERATOR: Hold on a second.

DISPATCHER: What have you got, PD?

OPERATOR: The World Trade Center just blew up.

DISPATCHER: Yeah, we got it. We're on the way.

OPERATOR: Okay.

[CALL ENDS AT 08:47:33]

[CALL BEGINS AT 08:47:34]

DISPATCHER: Fire Department 408.

CALLER:

DISPATCHER: Yeah. What's up?

CALLER:

DISPATCHER: What have you got?

CALLER:

DISPATCHER: All right. We're on the way.

CALLER:

[CALL ENDS AT 08:47:45]

[CALL BEGINS AT 08:47:46]

DISPATCHER: Fire Department 408. Fire Department.

OPERATOR: Hold on just a second.

DISPATCHER: PD, where is it?

OPERATOR: World Trade Center.

DISPATCHER: We got it. We're on the way.

OPERATOR: Okay.

[CALL ENDS AT 08:48:01]

[CALL BEGINS AT 08:48:01]

DISPATCHER: Fire Department, 408.

OPERATOR: Fire Department?

DISPATCHER: Yeah. We got it.

OPERATOR: You got it? Okay? World Trade. What's your number?

DISPATCHER: 408.

OPERATOR: Okay, thank you.

[CALL ENDS AT 08:48:12]

[CALL BEGINS AT 08:48:12]

DISPATCHER: Fire Department, 408. Where's the fire?

OPERATOR: 408, we have a plane into the World Trade Center.

DISPATCHER: Yeah. We got it.

OPERATOR: Okay. Thanks.

[CALL ENDS AT 08:48:19]

[CALL BEGINS AT 08:48:20]

DISPATCHER: Fire Department 408.

OPERATOR: 408, this is 1981. I have a helicopter crash, One World Trade.

DISPATCHER: Yeah, we got it.

OPERATOR: Okay.

[CALL ENDS AT 08:48:28]

[CALL BEGINS AT 08:48:28]

DISPATCHER: Fire Department 408.

CALLER:

DISPATCHER: Yeah, I know it's not a joke.

CALLER:

DISPATCHER: We got it. We got it.

FDNY 911 Calls Transcript – Fire – Part 3 9-11-01

CALLER:

[CALL ENDS AT 08:48:43]

[CALL BEGINS AT 08:48:43]

DISPATCHER: Fire Department 408. Fire Department. Fire Department 408. Fire Department.

OPERATOR: Yeah, okay. He said at the World Trade Center. There is a big explosion, the one with the antenna on it.

DISPATCHER: Yeah, we got it. Yeah, we got it. We are on our way.

OPERATOR: May I have your number?

DISPATCHER: 408. I gave it.

[CALL ENDS AT 08:49:08]

[CALL BEGINS AT 08:49:08]

DISPATCHER: Fire Department 408.

CALLER:

DISPATCHER: We got it. We're on the way.

[CALL ENDS AT 08:49:20]

[CALL BEGINS AT 08:49:20]

DISPATCHER: Fire Department 408.

CALLER:

DISPATCHER: Yeah, we're on the way.

CALLER:

[CALL ENDS AT 08:49:24]

[CALL BEGINS AT 08:49:24]

DISPATCHER: Fire Department 408.

CALLER:

DISPATCHER: Okay. What's the box number? Oh, it's unassigned. I'm sorry.

CALLER:

DISPATCHER: Where?

CALLER:

DISPATCHER: All right. The name of the business?

CALLER:

DISPATCHER: Looks like we just had a plane or a helicopter go into the World Trade Center, so we're on the way.

CALLER:

DISPATCHER: All right. Take care.

[CALL ENDS AT 08:50:01]

[CALL BEGINS AT 08:50:01]

DISPATCHER: Fire Department 408. What's the address of the fire?

CALLER:

DISPATCHER: Yeah.

CALLER:

DISPATCHER: Okay. We're on the way.

CALLER:

[CALL ENDS AT 08:50:12]

[CALL BEGINS AT 08:50:12]

DISPATCHER: Fire Department 408. What's the address of the fire?

OPERATOR: 408. It's the World Trade Center.

DISPATCHER: Which building? Do you know?

OPERATOR: No, he gave me Chambers and Greenwich.

DISPATCHER: Okay. What's the problem there?

OPERATOR: Okay. He doesn't know. He said something crashed into the World Trade Center, unknown. That's it.

DISPATCHER: Okay. We're on the way.

FDNY 911 Calls Transcript – Fire – Part 3 9-11-01

OPERATOR: Okay. Your number again?

DISPATCHER: 408.

[CALL ENDS AT 08:50:29]

[CALL BEGINS AT 08:50:29]

DISPATCHER: Fire Department 408. Where's the fire?

CALLER:

DISPATCHER: What's the box number?

CALLER:

DISPATCHER: Terminal number?

CALLER:

DISPATCHER: 2-9. Okay. What's the address?

CALLER:

DISPATCHER: All right. We just had a plane or something crash into the World Trade Center.

CALLER:

DISPATCHER: All right. Yeah. This is no BS here. All right. All right. We are on the way.

CALLER:

[CALL ENDS AT 08:51:03]

[CALL BEGINS AT 08:51:07]

DISPATCHER: Fire Department 408.

CALLER:

DISPATCHER: Yeah. We got it. We're on the way.

[CALL ENDS AT 08:51:14]

[CALL BEGINS AT 08:51:14]

DISPATCHER: Fire Department 408.

OPERATOR: All right. You have it at the One World Trade Center?

DISPATCHER: Yeah, we do.

[CALL ENDS AT 08:51:19]

[CALL BEGINS AT 08:51:19]

DISPATCHER: Fire Department 408.

CALLER:

DISPATCHER: We got it. We're there. Thank you. Bye.

[CALL ENDS AT 08:51:27]

[CALL BEGINS AT 08:51:27]

DISPATCHER: Fire Department 408. Where's the fire?

CALLER:

DISPATCHER: Yeah. Where is it in the building? Can you tell?

CALLER:

DISPATCHER: We got it.

CALLER:

[CALL ENDS AT 08:51:34]

[CALL BEGINS AT 08:51:35]

DISPATCHER: Fire Department 408. Where's the fire?

CALLER:

DISPATCHER: Yeah, it's the Fire Department.

CALLER:

DISPATCHER: Yeah, we got it. Yeah, we're on the way.

[CALL ENDS AT 08:51:46]

[CALL BEGINS AT 08:51:46]

DISPATCHER: Fire Department 408. Where's the fire?

CALLER:

DISPATCHER: Yeah, we're there. We're taking care of it.

CALLER:

DISPATCHER: It's a fire in the Trade Center is all we know.

CALLER:

DISPATCHER: Okay. We don't know what's going on right now. We're -- we just got there. All right? Unless you are reporting -- you know, people trapped or something, don't call.

[CALL ENDS AT 08:52:11]

[CALL BEGINS AT 08:52:11]

DISPATCHER: Fire Department 408. Where's the fire?

CALLER:

DISPATCHER: Okay, 106th Floor. What building are you in, sir, One or Two?

CALLER:

DISPATCHER: All right.

CALLER:

FDNY 911 Calls Transcript – Fire – Part 3 9-11-01

DISPATCHER: Sit tight. Do not leave. Okay? There is a fire, or an explosion or something in the building. All right? I want you to stay where you are. All right? What's your phone number there?

CALLER:

DISPATCHER: Okay. What's your phone number, sir? Your phone number.

CALLER:

DISPATCHER: Yeah. Yeah. All right. We're there. We're coming up to get you.

CALLER:

DISPATCHER: All right. We're on the way.

CALLER:

DISPATCHER: We're on the way, sir.

CALLER:

DISPATCHER: All right. Just, just keep some windows open. If you can open up windows and just sit tight. It's going to be awhile, because there is a fire going on downstairs.

CALLER:

DISPATCHER: Okay. Just sit tight. We're on the way.

CALLER:

[CALL ENDS AT 08:53:13]

[CALL BEGINS AT 08:53:13]

DISPATCHER: Fire Department 408.

CALLER:

DISPATCHER: All right, sir. This is the Fire Department. Talk to me.

CALLER:

DISPATCHER: Where?

CALLER:

DISPATCHER: All right. We're on the way.

CALLER:

DISPATCHER: All right.

[CALL ENDS AT 08:53:26]

[CALL BEGINS AT 08:53:26]

DISPATCHER: Fire Department 408.

CALLER:

DISPATCHER: Yeah, this is the Fire Department.

CALLER:

DISPATCHER: Okay. We're there already.

CALLER:

DISPATCHER: All right.

CALLER:

DISPATCHER: Okay.

CALLER:

DISPATCHER: Right. Okay. Okay, sir.

CALLER:

DISPATCHER: All right. We're there. We're taking care of it.

CALLER:

DISPATCHER: Okay. Thank you.

[CALL ENDS AT 08:54:18]

[CALL BEGINS AT 08:54:18]

DISPATCHER: Fire Department 408.

CALLER:

DISPATCHER: Yeah. We're there already.

CALLER:

DISPATCHER: Yeah, we're there.

[CALL ENDS AT 08:54:29]

[CALL BEGINS AT 08:54:29]

DISPATCHER: Fire Department 408. Where's the fire?

OPERATOR: 408, this is in regards to the World Trade Center job.

DISPATCHER: Okay. What about it?

OPERATOR: You have four people on the 87th Floor also.

DISPATCHER: Okay.

OPERATOR: Okay?

DISPATCHER: Thank you.

OPERATOR: All right.

[CALL ENDS AT 08:54:39]

[CALL BEGINS AT 08:54:39]

DISPATCHER: Fire Department 408.

FDNY 911 Calls Transcript – Fire – Part 3 9-11-01

OPERATOR: Yeah. 408?

DISPATCHER: Yeah.

CALLER:

DISPATCHER: Yeah.

CALLER:

DISPATCHER: Okay.

CALLER:

DISPATCHER: All right. Thank you.

CALLER:

[CALL ENDS AT 08:54:50]

[CALL BEGINS AT 08:55:02]

DISPATCHER: Fire Department 408. Where's the fire?

CALLER:

DISPATCHER: Okay. All right. What's your phone number there, sir?

CALLER:

DISPATCHER: All right. We're there. We're taking care of it.

CALLER:

DISPATCHER: Just sit tight until some firefighters come and get you. All right?

CALLER:

DISPATCHER: I understand that.

CALLER:

[CALL ENDS 08:55:38]

[CALL BEGINS 08:55:39]

DISPATCHER: Fire Department 408.

OPERATOR: FD?

DISPATCHER: Yeah.

OPERATOR: We got people on the 100th Floor northeast.

DISPATCHER: How you doing? It's the Fire Department.

CALLER:

DISPATCHER: Yeah. Right.

CALLER:

DISPATCHER: What floor are you on?

CALLER:

DISPATCHER: All right. Okay. Sir, what's your phone number there?

CALLER:

DISPATCHER: All right. No problem. We'll get to you.

CALLER:

DISPATCHER: They're on the way.

[CALL ENDS AT 08:56:11]

[CALL BEGINS AT 08:56:12]

DISPATCHER: Fire Department 408.

OPERATOR: Hi, this is PD 179.

DISPATCHER: Yeah.

OPERATOR: Notification of the World Trade fire.

DISPATCHER: Yeah, we got it.

OPERATOR: Thank you.

[CALL ENDS AT 08:56:19]

[CALL BEGINS AT 08:56:19]

DISPATCHER: Fire Department 408.

FDNY 911 Calls Transcript – Fire – Part 3 9-11-01

OPERATOR: Yes. I had a call for the World Trade Center.

DISPATCHER: Yeah.

OPERATOR: 106th Floor. The man said the floor is on fire.

DISPATCHER: Okay.

OPERATOR: Your number?

DISPATCHER: 408.

[CALL ENDS AT 08:56:28]

[CALL BEGINS AT 08:56:28]

DISPATCHER: Yeah, EMS, Manhattan 408.

EMS DISPATCHER: Yeah, this is EMS. The Port Authority called us. They said they couldn't get through to you. Do you have the World Trade Center?

DISPATCHER: Dude, we are there. Roll everything you've got.

EMS DISPATCHER: All right.

DISPATCHER: All right?

EMS DISPATCHER: Yup.

DISPATCHER: Bye.

[CALL ENDS AT 08:56:40]

[CALL BEGINS AT 08:56:40]

DISPATCHER: Fire Department 408.

OPERATOR: Hi, this is 1539.

DISPATCHER: Yeah.

OPERATOR: Okay. On the One World Trade Center, the 89th Floor, smoke conditions.

DISPATCHER: Yeah. All right. We're there.

OPERATOR: Okay. Thank you.

[CALL ENDS AT 08:56:50]

[CALL BEGINS AT 08:56:50]

DISPATCHER: Fire Department 408. Where's the fire?

CALLER:

DISPATCHER: All right. Hang on just one second here. Oh, man. All right. What's the box number?

CALLER:

DISPATCHER: Terminal number?

CALLER:

DISPATCHER: This is a Class E?

CALLER:

DISPATCHER: All right. What's the address?

CALLER:

DISPATCHER: Yeah. The name of the business?

CALLER:

DISPATCHER: All right. We're on the way.

CALLER:

DISPATCHER: 408.

[CALL ENDS AT 08:57:40]

[CALL BEGINS AT 08:57:40]

DISPATCHER: Fire Department 408.

CALLER:

DISPATCHER: What's the address of the building?

CALLER:

DISPATCHER: All right. That's because we just had a plane go right into the World Trade Center. All right? So that's no problem. It's all good. All right.

CALLER:

[CALL ENDS AT 08:58:00]

[CALL BEGINS AT 08:58:00]

DISPATCHER: Fire Department 408. Where's the fire?

OPERATOR: Okay. I'm receiving from the World Trade Center.

DISPATCHER: Okay. What have you got?

OPERATOR: Okay. Lady said it's on fire. It's the top floor.

DISPATCHER: Yeah. We got it, we're there.

OPERATOR: Okay. Very well.

[CALL ENDS AT 08:58:11]

[CALL BEGINS AT 08:58:11]

DISPATCHER: Fire Department 408. Where's the fire?

OPERATOR: FD 408? World Trade. I got a caller on the line.

DISPATCHER: Okay. Caller, talk to me.

CALLER:

DISPATCHER: Okay. Are you in the building?

CALLER:

DISPATCHER: Yeah. We're taking care of it. We're there.

CALLER:

DISPATCHER: We're there already, lady. Hang the phone up.

CALLER:

[CALL ENDS AT 08:58:34]

[CALL BEGINS AT 08:58:35]

DISPATCHER: Fire Department 408.

OPERATOR: 408. Got a call on the World Trade.

DISPATCHER: Yeah, we're there.

OPERATOR: Okay. Thank you.

[CALL ENDS AT 08:58:41]

[CALL BEGINS AT 08:58:44]

DISPATCHER: Fire Department 408.

CALLER:

DISPATCHER: Albany and West?

CALLER:

DISPATCHER: And it's a car on fire?

CALLER:

DISPATCHER: Okay. Have you looked up towards the top of the Trade Center recently?

CALLER:

DISPATCHER: That's probably what it's from. We will take care of it.

CALLER:

DISPATCHER: Lady. We'll take care of it. Hang the phone up.

[CALL ENDS AT 08:59:24]

[CALL BEGINS AT 08:59:24]

DISPATCHER: Fire Department 408.

CALLER:

DISPATCHER: Okay. What floor are you on?

CALLER:

DISPATCHER: All right. We're on the way.

CALLER:

FDNY 911 Calls Transcript – Fire – Part 3 9-11-01

[CALL ENDS AT 08:59:40]

[CALL BEGINS AT 08:59:40]

DISPATCHER: Fire Department 408.

OPERATOR: Okay, ma'am. Hold on, please. I have a lady on the line. She's in the building at the World Trade.

DISPATCHER: All right. (Pause) PD, are you there?

CALLER:

DISPATCHER: Yeah. Lady, this is the Fire Department. Talk to me.

CALLER:

DISPATCHER: Okay, you're not in the World Trade Center, correct?

CALLER:

DISPATCHER: No, this is the dispatcher in Central Park.

CALLER:

DISPATCHER: Lady, lady --

OPERATOR: Ma'am, you have to calm down.

DISPATCHER: PD, PD, stand by. Let me talk to the lady. Listen to me.

CALLER:

FDNY 911 Calls Transcript – Fire – Part 3 9-11-01

DISPATCHER: Listen, listen, listen, listen. Okay?

CALLER:

DISPATCHER: Listen. Calm down, okay? If it's not in your building, don't worry about it.

CALLER:

DISPATCHER: Okay. Go downstairs, okay?

CALLER:

DISPATCHER: All right. Start heading uptown. Get on the subway uptown.

OPERATOR: Hello?

[CALL ENDS AT 09:00:54]

[CALL BEGINS AT 09:00:55]

DISPATCHER: Fire 408.

OPERATOR: 408, this is 2177 in regards to the World Trade Center.

DISPATCHER: What have you got for me?

CALLER:

DISPATCHER: All right. You're on the 105th Floor? All right.

CALLER:

DISPATCHER: Okay. Keep the vents covered up, all right? The fire is downstairs.
Just sit tight.

CALLER:

DISPATCHER: I understand that. Just sit tight.

CALLER:

DISPATCHER: Ah. You may as well break a window. Break a window.

CALLER:

DISPATCHER: I understand that. We're taking care of it.

CALLER:

DISPATCHER: No, we can't, sir. Somebody will get to you. It's going to be awhile
before they will get to you.

[CALL ENDS AT 09:01:48]

[CALL BEGINS AT 09:01:49]

DISPATCHER: Fire Department 408.

OPERATOR: 408? PD 1613 at the World Trade Center.

DISPATCHER: Yeah. What about it?

OPERATOR: An explosion.

DISPATCHER: Yeah. We got it. We're there already.

OPERATOR: All right.

[CALL ENDS AT 09:02:01]

[CALL BEGINS AT 09:02:02]

DISPATCHER: 408. Where's the fire?

CALLER:

DISPATCHER: All right. We're there already. We're taking care of it.

CALLER:

DISPATCHER: All right. Take some – take some towels or stuff and stuff it underneath the door.

CALLER:

DISPATCHER: All right. They'll come up to you.

[CALL ENDS AT 09:02:19]

[CALL BEGINS AT 09:02:20]

DISPATCHER: Fire Department 408. Where's the fire?

OPERATOR: 408, hi. PD. This is 1751.

DISPATCHER: Yeah.

OPERATOR: Okay, I just got a call from a male complainant on the 106th Floor of the World Trade Center.

DISPATCHER: All right. We're there. We're taking care of it.

OPERATOR: Okay.

[CALL ENDS AT 09:02:30]

[CALL BEGINS AT 09:02:30]

DISPATCHER: Fire Department 408.

OPERATOR: Okay, 408. I'm 1430. Be advised there is a female trapped on the 68th Floor on the south side of the building.

DISPATCHER: All right. One World Trade?

OPERATOR: Yeah, but she's at the World Trade Center, and she got disconnected from the call. It came from Hudson County Jersey. Hudson County, Jersey City, Operator 107 made the call.

DISPATCHER: We got it.

[CALL ENDS AT 09:02:55]

[CALL BEGINS AT 09:02:56]

DISPATCHER: Fire Department 408.

OPERATOR: Okay. One World Trade Center.

DISPATCHER: Yeah. We got it.

OPERATOR: Thanks.

[CALL ENDS AT 09:03:00]

[CALL BEGINS AT 09:03:00]

DISPATCHER: Fire Department 408. Fire Department 408. Fire department 408.

CALLER:

DISPATCHER: All right. What's this in regards to?

CALLER:

DISPATCHER: What about it?

CALLER:

DISPATCHER: What do you need to know, lady?

CALLER:

DISPATCHER: Ma'am, look, I just had a plane crash into the World Trade Center. All right? I'm a little busy right now. I need to know what you are looking for.

CALLER:

DISPATCHER: May I ask who you are and where you are calling from?

CALLER:

DISPATCHER: 718-999-2000. Call headquarters.

CALLER:

DISPATCHER: 999-2000. Call headquarters.

[CALL ENDS AT 09:03:48]

[CALL BEGINS AT 09:03:48]

DISPATCHER: Fire Department 408. Where's the fire?

OPERATOR: Number, sir?

DISPATCHER: Just give me the information, PD. Don't worry about my number.

OPERATOR: I was just trying to get the number.

DISPATCHER: Just give me the information.

OPERATOR: Okay, sir. In the World Trade Center, sir. On the 106th Floor. There's no injuries, but the people are trapped. They don't have no air.

DISPATCHER: We got it. We got it.

[CALL ENDS AT 09:04:04]

[CALL BEGINS AT 09:04:04]

DISPATCHER: Fire Department 408. Fire Department 408.

CALLER:

DISPATCHER: Yeah. This is the Fire Department.

CALLER:

DISPATCHER: Yeah, we got it.

CALLER:

DISPATCHER: Fire Department.

CALLER:

OPERATOR: There's like a hundred calls. They got it.

DISPATCHER: Okay. Yeah. We got it.

CALLER:

DISPATCHER: What?

CALLER:

DISPATCHER: Yeah. We're there already. We're taking care of it. All right.

CALLER:

[CALL ENDS AT 09:04:45]

[CALL BEGINS AT 09:04:46]

FDNY 911 Calls Transcript – Fire – Part 3 9-11-01

DISPATCHER: Fire Department 408.

OPERATOR: 408, this is 1690. We just had a call. The caller hung up, but he said a new explosion just happened at Two World Trade Center at -- on the 80th Floor.

DISPATCHER: Okay.

OPERATOR: Thank you.

[CALL ENDS AT 09:04:58]

[CALL BEGINS AT 09:05:13]

DISPATCHER: Fire Department 408. Fire Department 408.

CALLER:

DISPATCHER: Yeah we're there already.

CALLER:

DISPATCHER: Just be yourself.

[CALL ENDS AT 09:05:27]

[CALL BEGINS AT 09:05:27]

DISPATCHER: Fire Department 408.

CALLER:

DISPATCHER: Who am I speaking to?

CALLER:

DISPATCHER: 718 --

CALLER:

DISPATCHER: 999 --

CALLER:

DISPATCHER: 2000.

CALLER:

DISPATCHER: Just work with the teleprompts you get. You'll get the help that you need. Okay?

CALLER:

[CALL ENDS AT 09:05:49]

[CALL BEGINS AT 09:05:49]

DISPATCHER: Fire Department 408.

CALLER:

DISPATCHER: All right. What's the box number?

CALLER:

DISPATCHER: Terminal number?

CALLER:

DISPATCHER: Is this 175 Water?

CALLER:

DISPATCHER: [identifying information redacted] I'm sorry. 180 Water Street. All right. All right. We are on our way.

[CALL ENDS AT 09:06:20]

[CALL BEGINS AT 09:06:21]

DISPATCHER: Fire Department. Fire Department 408.

OPERATOR: Hi, FD 408. This the PD 1744.

DISPATCHER: Yeah.

OPERATOR: We're getting a second call over the air from division radio.

DISPATCHER: Yeah.

OPERATOR: And they're saying it's a second World Trade building on fire. They're not saying a building number, but they're saying a second.

DISPATCHER: Well, something just blew.

OPERATOR: Okay, so then you know.

DISPATCHER: Yeah, we're there. We're taking care of it.

OPERATOR: Okay. Thank you.

DISPATCHER: All right.

[CALL ENDS AT 09:06:42]

[CALL BEGINS AT 09:06:42]

DISPATCHER: Fire Department 408.

OPERATOR: 408, FD. PD 1125.

DISPATCHER: Yeah.

OPERATOR: You have a car of fire.

DISPATCHER: Where?

OPERATOR: Vesey and Park? Vesey and West. I think it's a police car in the parking lot.

DISPATCHER: All right. Vesey Street and Park Place?

OPERATOR: Is that Park Place, she said? Vesey and West.

DISPATCHER: All right. We're there.

OPERATOR: Thank you.

[CALL ENDS AT 09:07:02]

[CALL BEGINS AT 09:07:02]

DISPATCHER: Fire Department 408.

CALLER:

DISPATCHER: Yeah.

CALLER:

DISPATCHER: Yeah. Yeah.

CALLER:

DISPATCHER: Stay where you are.

CALLER:

DISPATCHER: Stay where you are.

CALLER:

DISPATCHER: Just stay where you are. All right?

CALLER:

DISPATCHER: Okay.

[CALL ENDS AT 09:07:23]

[CALL BEGINS AT 09:07:23]

DISPATCHER: Fire Department 408. Fire Department 408.

OPERATOR: 408? PD 1678.

DISPATCHER: What have you got?

OPERATOR: I have another call from World Trade Center.

DISPATCHER: Where?

OPERATOR: The 100th Floor. They said it's a bomb --

DISPATCHER: We're there. We're taking care of it.

OPERATOR: Okay.

DISPATCHER: All right.

[CALL ENDS AT 09:07:40]

[CALL BEGINS AT 09:07:41]

DISPATCHER: Fire Department 408.

OPERATOR:

DISPATCHER: What's the box number?

CALLER:

DISPATCHER: All right. Terminal number?

CALLER:

DISPATCHER: What's the address?

CALLER:

FDNY 911 Calls Transcript – Fire – Part 3 9-11-01

DISPATCHER: Okay. Listen. Anything that comes in down that way, all right, I would suggest disregarding it. The reason being is we just had something happen at the World Trade Center.

CALLER:

DISPATCHER: A plane crash or an explosion.

CALLER:

DISPATCHER: Right. All right.

CALLER:

DISPATCHER: Okay.

CALLER:

DISPATCHER: All right. Take care.

[CALL ENDS AT 09:08:26]

[CALL BEGINS AT 09:08:26]

DISPATCHER: Fire Department 408. Where's the fire?

CALLER:

DISPATCHER: Are you okay? Are you hurt?

CALLER:

DISPATCHER: All right. We're there. We're taking care of it.

[CALL ENDS AT 09:08:45]

[CALL BEGINS AT 09:08:45]

DISPATCHER: Fire Department 408.

OPERATOR: 408, he hung up. Another plane into the World Trade Center.

DISPATCHER: Okay.

OPERATOR: Okay.

[CALL ENDS AT 09:08:26]

[CALL BEGINS AT 09:08:52]

DISPATCHER: Fire Department 408.

CALLER:

DISPATCHER: Yeah, we got it. We're there.

OPERATOR: She wants to know if she in any danger.

DISPATCHER: Well, where is she in the building?

CALLER:

DISPATCHER: All right. So you are over on the other side of Broadway, right?

CALLER:

DISPATCHER: Okay. Are you on the east side or the west side?

CALLER:

DISPATCHER: Just sit tight. All right? If the fire is not in your building, then don't worry about it.

CALLER:

[CALL ENDS AT 09:09:17]

[CALL BEGINS AT 09:09:18]

DISPATCHER: Fire Department 408.

OPERATOR: Yes. I have two employees stuck on the 86th Floor. They have no access to the stairwell or to the elevator. They're at [identifying information redacted] of the World Trade Center.

DISPATCHER: What building, No. 1?

OPERATOR: One World Trade Center. There's smoke, and they are having a hard time breathing. I was able to reach them by phone a second ago.

DISPATCHER: All right. We're on the way.

OPERATOR: Okay.

[CALL ENDS AT 09:09:44]

[CALL BEGINS AT 09:09:44]

DISPATCHER: Fire Department 408.

OPERATOR: Yes, sir. I have someone in the World Trade Center. This is 911, Hudson County.

DISPATCHER: Right.

OPERATOR: He's stuck on one of the floors, 106th Floor, west side. He has a cell number, [identifying information redacted]. He's on the line.

DISPATCHER: All right. Talk to me, sir.

OPERATOR: Sir, talk to the fireman. Talk to him.

DISPATCHER: Yeah, this is the Fire Department.

OPERATOR: Okay. Should I release so you can hear him?

DISPATCHER: Yeah, I can hear him. Hudson County, you can disconnect. Thanks.

OPERATOR: Hello?

DISPATCHER: Yeah, this is Fire Department.

OPERATOR: Yes.

DISPATCHER: Talk to me.

FDNY 911 Calls Transcript – Fire – Part 3 9-11-01

OPERATOR: The operator was talking to you. She said that the guy was stuck on the 106th Floor.

DISPATCHER: We got it.

OPERATOR: Okay.

[CALL ENDS AT 09:10:31]

[CALL BEGINS AT 09:10:31]

DISPATCHER: Good morning, Manhattan dispatcher.

CALLER: Dispatcher, this is 12 Truck. Do you want us to respond?

DISPATCHER: Hang on. (Dispatcher to Second Person) What do you got for 12 truck?
(Dispatcher to Caller) All right. Sit tight. If we got something for you, we'll send you.

CALLER: Okay.

DISPATCHER: All right.

[CALL ENDS AT 09:10:45]

[CALL BEGINS AT 09:10:45]

DISPATCHER: Fire Department 408. Where's the fire?

CALLER:

DISPATCHER: Sit tight till somebody comes and gets you. Okay?

CALLER:

DISPATCHER: Okay.

CALLER:

[CALL ENDS AT 09:10:57]

[CALL BEGINS AT 09:10:57]

DISPATCHER: Fire Department 408.

CALLER:

DISPATCHER: What's the box number?

CALLER:

DISPATCHER: Terminal number?

CALLER:

DISPATCHER: The address?

CALLER:

DISPATCHER: All right. We're on the way.

[CALL ENDS AT 09:11:26]

[CALL BEGINS AT 09:12:16]

FDNY 911 Calls Transcript – Fire – Part 3 9-11-01

DISPATCHER: Fire, Manhattan, 408.

OPERATOR: Hi. This is PD 1792. I have – I had a call on the line from a cell phone from the World Trade Center.

DISPATCHER: Yeah.

OPERATOR: [identifying information redacted]

DISPATCHER: Where is she?

OPERATOR: Okay, she's on the 68th Floor on the south side of the building. All she left me with was her cell number.

DISPATCHER: All right. We will get to her.

OPERATOR: Okay. Do you want her cell?

DISPATCHER: That's all right.

[CALL ENDS AT 09:12:51]

[CALL BEGINS AT 09:12:52]

DISPATCHER: Fire Department 408.

OPERATOR: 408? There is a call on the line at --

DISPATCHER: Let me talk to the caller. Caller, talk to the Fire Department, please.

CALLER:

DISPATCHER: Yeah.

CALLER:

DISPATCHER: This is the Fire Department.

CALLER:

DISPATCHER: Right.

CALLER:

DISPATCHER: All right. Just sit tight. Okay?

CALLER:

DISPATCHER: Yeah. Sit tight. We'll get to you as soon as we can.

CALLER:

DISPATCHER: Just sit tight. We'll get to you as soon as we can.

CALLER:

DISPATCHER: Half the – half the firefighters in the city are on their way over there.
They'll get to you as soon as they can.

CALLER:

DISPATCHER: Stay there.

CALLER:

DISPATCHER: Sir, your best bet is to stay where you are.

CALLER:

[CALL ENDS AT 09:13:51]

[CALL BEGINS AT 09:13:52]

DISPATCHER: Fire Department 408. Fire Department 408.

CALLER:

DISPATCHER: Talk to me, sir.

CALLER:

DISPATCHER: Yeah.

CALLER:

DISPATCHER: Okay.

CALLER:

DISPATCHER: No problem: We're taking care of it.

CALLER:

DISPATCHER: Okay. No problem.

CALLER:

[CALL ENDS AT 09:14:18]

[CALL BEGINS AT 09:14:19]

DISPATCHER: Fire Department 408.

OPERATOR: 408. PD 1513. Just notifying on the World Trade Center again.

DISPATCHER: Yeah. Okay, no problem.

[CALL ENDS AT 09:14:25]

[CALL BEGINS AT 09:14:26]

DISPATCHER: Fire Department 408.

CALLER:

DISPATCHER: Fire Department.

CALLER:

DISPATCHER: Yes. This is the Fire Department. Talk to me.

CALLER:

FDNY 911 Calls Transcript – Fire – Part 3 9-11-01

DISPATCHER: Okay. Okay. Just sit tight. They're on their way.

CALLER:

DISPATCHER: Okay. Sit tight, sir. We're on the way.

CALLER:

[CALL ENDS AT 09:14:50]

[CALL BEGINS AT 09:14:50]

DISPATCHER: Fire Department 408.

CALLER:

DISPATCHER: You're at Broadway. All right. I got it. You're at Broadway and 9th?

CALLER:

DISPATCHER: Just sit tight where you are, all right? It looks like it's just the World Trade Center right now. So, just sit tight.

CALLER:

DISPATCHER: Sir, I'm giving you the information. Sit tight where you are.

CALLER:

[CALL ENDS AT 09:15:17]

[CALL BEGINS AT 09:15:18]

DISPATCHER: Fire Department 408.

CALLER:

DISPATCHER: Fire Department 408.

OPERATOR: 408. 1410. Um-

CALLER:

DISPATCHER: All right. Sit tight. Stay where you are.

CALLER:

DISPATCHER: They're on the way, sir.

CALLER:

DISPATCHER: Just sit tight. You can hang up now. Just sit tight.

CALLER:

[CALL ENDS AT 09:15:36]

[CALL BEGINS AT 09:15:37]

DISPATCHER: Fire Department 408.

CALLER:

DISPATCHER: Fire Department 408.

CALLER:

DISPATCHER: It's the Fire Department. Talk to me.

CALLER:

[CALL ENDS AT 09:15:53]

[CALL BEGINS AT 09:15:59]

DISPATCHER: Fire Department 408.

CALLER:

DISPATCHER: All right. What floor is he stuck on?

CALLER:

DISPATCHER: They're gonna – they'll get to him. Okay?

CALLER:

DISPATCHER: All right.

[CALL ENDS AT 09:16:19]

[CALL BEGINS AT 09:16:20]

DISPATCHER: Fire Department 408. Where's the fire?

OPERATOR: FD 408?

DISPATCHER: Yeah.

OPERATOR: This is 1530, ACD. We have a call for about 100 to 200 people on the 106th Floor.

DISPATCHER: Yeah, we got it. We're on the way.

OPERATOR: Okay. Thank you, sir.

[CALL ENDS AT 09:16:35]

[CALL BEGINS AT 09:16:38]

DISPATCHER: Manhattan fire, 408.

CALLER:

DISPATCHER: Yeah.

CALLER:

DISPATCHER: Your box number?

CALLER:

DISPATCHER: All right. Terminal 7? What's the address?

CALLER:

DISPATCHER: [identifying information redacted]

CALLER:

DISPATCHER: Okay. That's what I want to hear.

CALLER:

DISPATCHER: [identifying information redacted]

CALLER:

DISPATCHER: All right. [identifying information redacted]

CALLER:

DISPATCHER: Okay. Are you guys aware that we just had a plane crash into the World Trade Center?

CALLER:

DISPATCHER: Yeah. We just had --

CALLER:

DISPATCHER: Yeah. It's maybe a block or two away.

CALLER:

[CALL ENDS AT 09:17:40]

[CALL BEGINS AT 09:17:41]

DISPATCHER: Fire Department 408.

BACKGROUND: Hi, Joe.

OPERATOR: Hello, FD?

DISPATCHER: Yes, this is the Fire Department.

OPERATOR: Okay, I'm 1751.

DISPATCHER: Yeah.

OPERATOR: Okay. I've got a second -- well, I had numerous calls on this bomb hitting
Two World Trade Center.

DISPATCHER: Okay.

OPERATOR: Okay. What's your number?

DISPATCHER: 408.

[CALL ENDS AT 09:17:55]

[CALL BEGINS AT 09:17:56]

DISPATCHER: Fire Department 408.

OPERATOR: Okay. [identifying information redacted]

DISPATCHER: What building?

OPERATOR: One World Trade.

DISPATCHER: One World Trade?

OPERATOR: Uh-huh. What's your number?

CALLER:

DISPATCHER: All right, sir. Just sit tight. What suite are you in again?

CALLER:

DISPATCHER: Just sit tight.

OPERATOR: What's your number, FD?

[CALL ENDS AT 09:18:19]

[CALL BEGINS AT 09:18:20]

DISPATCHER: Fire Department 408.

OPERATOR: 408. Go ahead, sir.

CALLER:

DISPATCHER: Yeah. This is the Fire Department.

CALLER:

DISPATCHER: Yeah.

CALLER:

DISPATCHER: What office are you in?

CALLER:

DISPATCHER: Where are you?

CALLER:

DISPATCHER: Okay.

[CALL ENDS AT 09:19:00]

[CALL BEGINS AT 09:19:01]

DISPATCHER: Fire Department 408.

CALLER:

DISPATCHER: Okay. Get back in your office and stay in your office.

CALLER:

DISPATCHER: Okay. Try to get downstairs if you can. All right?

CALLER:

DISPATCHER: Okay. Then get – just sit tight there then.

CALLER:

DISPATCHER: All right.

[CALL ENDS AT 09:19:29]

[CALL BEGINS AT 09:19:29]

DISPATCHER: Fire Department 408.

CALLER:

DISPATCHER: Yeah.

CALLER:

DISPATCHER: All right.

CALLER:

DISPATCHER: Just sit – just sit tight. Stay where you are.

CALLER:

DISPATCHER: All right. Just stay where you are.

CALLER:

DISPATCHER: Okay. Stay there.

CALLER:

DISPATCHER: No. Just tell them to stay there. We'll get to them as soon as we can.

CALLER:

CALLER:

CALLER:

DISPATCHER: All right. I'm disconnecting, PD.

[CALL ENDS AT 09:20:18]

[CALL BEGINS AT 09:20:34]

DISPATCHER: Fire Department 408.

CALLER:

DISPATCHER: Right. Just stay there until somebody comes to get you.

CALLER:

[CALL ENDS AT 09:20:44]

[CALL BEGINS 09:20:46]

DISPATCHER: Fire Department 408.

CALLER:

DISPATCHER: Yeah. Yeah.

CALLER:

DISPATCHER: No, don't call, don't -- we know there is something going on. Don't call us for nothing.

CALLER:

FDNY 911 Calls Transcript – Fire – Part 3 9-11-01

DISPATCHER: All right? Because we are taking -- we're getting all these calls from civilians. All right. We know there is something going on there. We're there. We're trying to take care of it as best we can. Hold off on all alarms to the World Trade Center.

CALLER:

[CALL ENDS 09:21:10]

[CALL BEGINS AT 09:21:11]

DISPATCHER: Fire Department 408.

OPERATOR: Sir, go ahead.

CALLER:

DISPATCHER: Okay. What floor?

CALLER:

DISPATCHER: What floor?

CALLER:

DISPATCHER: All right. So that's down -- that's down near the ground?

CALLER:

DISPATCHER: All right. Don't worry about it. We will take care of it.

CALLER:

[CALL ENDS AT 09:21:32]

[CALL BEGINS AT 09:21:42]

DISPATCHER: Fire Department 408. Where's the fire?

CALLER:

DISPATCHER: Nah, just sit tight.

CALLER:

DISPATCHER: Just sit tight.

CALLER:

[CALL ENDS AT 09:21:55]

[CALL BEGINS AT 09:21:55]

DISPATCHER: Manhattan.

CALLER:

DISPATCHER: Yeah, do you realize what's going on? What are you --

CALLER:

DISPATCHER: We just had a plane crash into the World Trade Center.

CALLER:

DISPATCHER: Yeah, we're getting -- we are getting a shit load of -- we are overloaded with phone calls right now.

CALLER:

DISPATCHER: All right.

[CALL ENDS AT 09:22:14]

[CALL BEGINS AT 09:22:14]

DISPATCHER: Citywide, 408.

OPERATOR: Yeah, this is notification desk, Boyle. We are at total recall, and can you make the announcement that we are calling in all available members from home by the orders of the chief of operations.

DISPATCHER: Okay. No problem.

OPERATOR: Okay. Thank you.

[CALL ENDS AT 09:22:49]

[CALL BEGINS AT 09:22:49]

DISPATCHER: Fire Department 408.

CALLER:

DISPATCHER: Just sit tight until told otherwise.

CALLER:

DISPATCHER: All right.

[CALL ENDS AT 09:23:04]

[CALL BEGINS AT 09:23:12]

DISPATCHER: Dispatcher.

FIREFIGHTER: Yeah. My name is the Jimmy Lanza. I'm with 43 truck, but I'm home and off duty. Is there --

DISPATCHER: Come on in.

FIREFIGHTER: Go to work?

DISPATCHER: Go to work.

FIREFIGHTER: Okay. Thank you.

DISPATCHER: You got it.

[CALL ENDS AT 09:23:21]

[CALL BEGINS AT 09:23:26]

DISPATCHER: Fire Department 408.

OPERATOR: 408, this is 1162.

DISPATCHER: Yeah.

OPERATOR: I just had a call from a gentleman. He said that they were trapped on the 103rd Floor.

DISPATCHER: What building?

OPERATOR: In Building 2, in Two World Trade.

DISPATCHER: Okay.

OPERATOR: And he said there were about 75 to a hundred people that were trapped in the stairwell at that location also.

DISPATCHER: All right.

OPERATOR: Okay. He said that he was in a room on the 103rd Floor, and that there were a lot of people in the stairwell, said that the doors were hot, and that the stairwell it was also full of smoke.

DISPATCHER: Okay. No problem.

OPERATOR: Okay?

DISPATCHER: All right.

OPERATOR: All right.

[CALL ENDS AT 09:23:58]

[CALL BEGINS AT 09:24:50]

FDNY 911 Calls Transcript – Fire – Part 3 9-11-01

DISPATCHER: EMS, Manhattan 408.

OPERATOR: Yeah, Manhattan, what is the box number to the World Trade?

DISPATCHER: We've got two of them out right now, 8084 and 8087.

OPERATOR: Thank you.

DISPATCHER: You got it.

[CALL ENDS AT 09:24:58]

[CALL BEGINS AT 09:25:09]

DISPATCHER: Fire Department 408.

CALLER:

DISPATCHER: Okay. We know about it. We are trying to get --

CALLER:

DISPATCHER: I understand.

CALLER:

DISPATCHER: Tell them to sit tight. Don't do nothing till they get up there.

CALLER:

DISPATCHER: Right.

CALLER:

[CALL ENDS AT 09:25:26]

[CALL BEGINS AT 09:25:26]

DISPATCHER: Dispatcher.

FIREFIGHTER: Yeah, dispatcher. Guys on recall, where do you want us to go?

DISPATCHER: Ah. Just go to your own firehouses and sit tight.

FIREFIGHTER: I'm sitting at 54 engine. We got a couple of guys here already.

DISPATCHER: Okay. Great. Just sit tight.

FIREFIGHTER: All right. Bye.

[CALL ENDS AT 09:25:37]

[CALL BEGINS AT 09:26:23]

DISPATCHER: Fire Department 408.

CALLER:

DISPATCHER: Right.

CALLER:

DISPATCHER: Tell them to stay where they are.

CALLER:

DISPATCHER: Just tell them to stay where they are for now.

CALLER:

[CALL ENDS AT 09:26:42]

[CALL BEGINS AT 09:26:43]

DISPATCHER: All right. Manhattan fire, 408.

CALLER:

DISPATCHER: We are not recommending anything unless you are in that building that's been affected. Just stay where you are.

CALLER:

[CALL ENDS AT 09:26:56]

[CALL BEGINS AT 09:26:57]

DISPATCHER: Fire Department 408.

CALLER:

FDNY 911 Calls Transcript – Fire – Part 3 9-11-01

DISPATCHER: Okay, sir.

CALLER:

DISPATCHER: Okay. Just sit tight.

CALLER:

DISPATCHER: Just stay where you are. Don't go anywhere. Just stay where you are.

CALLER:

DISPATCHER: That's up to you. Just stay where you are.

CALLER:

DISPATCHER: Sir, I'm not a fireman. I'm just telling these guys where to go. Just stay where you are. If you got to break a window, break a window.

CALLER:

DISPATCHER: Just sit tight. We'll get to you as fast as we can.

CALLER:

CALLER:

DISPATCHER: This is the New York City Fire Department dispatcher, sir.

CALLER:

DISPATCHER: Right.

CALLER:

DISPATCHER: Right.

CALLER:

DISPATCHER: Right. Okay.

CALLER:

DISPATCHER: Sir, all I can tell you is sit tight. All right?

CALLER:

DISPATCHER: All I can tell you to do is sit tight, all right, because I got almost every fireman in the city coming out to help you.

CALLER:

DISPATCHER: All right. They're coming. All I can tell you is sit tight until somebody leads you out of there.

CALLER:

DISPATCHER: Just sit tight.

CALLER:

DISPATCHER: I'm telling you to stay where you are. Don't leave your floor. Don't leave your office. Stay where you are. I'm hanging up.

[CALL ENDS AT 09:28:49]

[CALL BEGINS AT 09:28:50]

DISPATCHER: Fire Department 408.

CALLER:

DISPATCHER: What building?

CALLER:

DISPATCHER: All right. We're on the way.

CALLER:

DISPATCHER: All right. We'll get to you as soon as we can.

CALLER:

DISPATCHER: Fine. Just stay there. We will get to you as soon as we can.

CALLER:

DISPATCHER: All right.

[CALL ENDS AT 09:29:13]

[CALL BEGINS AT 09:29:13]

DISPATCHER: Fire Department 408.

OPERATOR: Yes, I'm PD 2183, regarding the World Trade Center.

DISPATCHER: Yes.

OPERATOR: You're on the line.

CALLER:

DISPATCHER: Right.

CALLER:

DISPATCHER: Just sit tight.

CALLER:

DISPATCHER: Just stay where you are.

CALLER:

DISPATCHER: I understand that, sir. Just stay where you are.

OPERATOR: Yes, sir. He said keep --

CALLER:

FDNY 911 Calls Transcript – Fire – Part 3 9-11-01

DISPATCHER: If you feel you have to break a window, go ahead and do it, but just stay where you are.

CALLER:

DISPATCHER: Just stay where you are, all right? There will be someone up to get you as soon as we can.

CALLER:

DISPATCHER: All right. All right.

[CALL ENDS AT 09:29:48]

[CALL BEGINS AT 09:29:48]

DISPATCHER: Fire Department 408.

OPERATOR: 408, I have some caller states they are in the elevator.

DISPATCHER: They're what?

CALLER:

CALLER:

DISPATCHER: Okay. What building?

CALLER:

DISPATCHER: What building are you in?

CALLER:

DISPATCHER: They're coming.

OPERATOR: What floor are you on, ma'am?

CALLER:

DISPATCHER: They're coming.

CALLER:

DISPATCHER: They're coming.

CALLER:

DISPATCHER: They're downstairs. They're on the way up.

CALLER:

DISPATCHER: Just stay where you are.

[CALL ENDS AT 09:30:21]

[CALL BEGINS AT 09:30:22]

DISPATCHER: Yeah, EMS. I'm Manhattan 408.

OPERATOR: 408, I'm 8617.

DISPATCHER: Yeah.

OPERATOR: Okay. We have a male 35. His leg is trapped in a door.

DISPATCHER: Where?

FDNY 911 Calls Transcript – Fire – Part 3 9-11-01

OPERATOR: At 405 Lexington Avenue.

DISPATCHER: All right. What floor?

OPERATOR: Um. It just says revolving doors. It don't say what floor, but we're on the scene.

DISPATCHER: All right. We're on the way.

OPERATOR: Okay.

[CALL ENDS AT 09:30:59]

[CALL BEGINS AT 09:31:00]

DISPATCHER: Fire Department 408.

CALLER:

DISPATCHER: Okay. What else do you want to tell me?

CALLER:

DISPATCHER: Okay.

CALLER:

DISPATCHER: We're there, sir.

CALLER:

DISPATCHER: Yeah.

CALLER:

[CALL ENDS AT 09:31:29]

[CALL BEGINS AT 09:31:29]

DISPATCHER: Fire Department 408.

CALLER:

DISPATCHER: Right. All right. Just sit tight, okay?

CALLER:

DISPATCHER: Nah. That's all right.

CALLER:

DISPATCHER: Just stay where you are.

CALLER:

[CALL ENDS AT 09:31:47]

[CALL BEGINS AT 09:32:26]

DISPATCHER: Fire Department 408.

CALLER:

DISPATCHER: Oh. Believe me, we know.

CALLER:

DISPATCHER: Yes. All right. Take care.

[CALL ENDS AT 09:32:41]

[CALL BEGINS AT 09:32:41]

DISPATCHER: Fire Department 408. Fire Department.

[CALL ENDS AT 09:32:47]

[CALL BEGINS AT 09:33:38]

DISPATCHER: Fire Department 408.

CALLER:

DISPATCHER: Fire Department 408.

CALLER:

DISPATCHER: Yeah, this is the Fire Department. Okay, just --

CALLER:

DISPATCHER: Just sit tight.

CALLER:

DISPATCHER: Just sit tight. We'll get to you.

CALLER:

DISPATCHER: That's all we can tell you. Just sit tight.

CALLER:

DISPATCHER: Ok. Just sit tight.

CALLER:

[CALL ENDS AT 09:34:05]

[CALL BEGINS AT 09:34:05]

DISPATCHER: Fire Department 408.

OPERATOR:

DISPATCHER: Okay. All right. We'll take care of it. Just sit tight, sir.

CALLER:

DISPATCHER: All right. Just tell them to sit tight.

FDNY 911 Calls Transcript – Fire – Part 3 9-11-01

CALLER:

DISPATCHER: Just tell them to sit tight. We'll get to them as soon as we can.

CALLER:

DISPATCHER: I understand that. Just -- just tell them to sit tight.

CALLER:

DISPATCHER: Until we get up there and get them.

CALLER:

DISPATCHER: I can't tell you.

CALLER:

DISPATCHER: Tell them to stay where they are. Do not leave.

CALLER:

[CALL ENDS AT 09:35:00]

RECORDER: This concludes Side 1. Please turn tape over to Side 2 for continuation of citywide Job No. 1-44.